

# Congratulations to **Dr. Ali Naini**

Neurosurgeon  
**Physician Service Star**



**Dr. Ali Naini is famous for 5-star service at Evergreen**

*“My goals are:*

- 1. Be readily available to come to the hospital whenever needed.*
- 2. Learn from every patient.*
- 3. Trust your bedside findings and understand the limitations of technology.*
- 4. Remember what a privilege it is to be in the medical profession.*
- 5. Do not be drawn in by commercialization; remain totally dedicated to the patient.*
- 6. Live up to the standards of the Evergreen Hospital Staff, who strive daily to make excellence a minimum standard of care.”*

– Dr. Ali Naini

Doctor Naini received nominations from two patients.

“Doctor Naini has been wonderful with my husband from the first time he walked into his office until being released from the hospital. He knew from day one what needed to be done when others denied a problem.”

“Doctor Naini was very kind, generous, caring and quite brilliant. His assessment of the situation was not what we expected, but none-the-less, exactly what we wanted to hear. Dr. Naini was patient and thorough and very helpful – even called us on a Sunday afternoon to see how we were doing!”



## What does 5-star service mean to us?

- **C**ollaborate—Embrace colleagues, patients and families as vital partners.
- **A**cknowledge—Make a personal connection with colleagues, patients, families and guests.
- **R**espond—To the needs of colleagues, patients, families and guests.
- **E**xceed expectations—Strive to provide 5-star service all of the time.

  
**EVERGREEN**  
HOSPITAL MEDICAL CENTER

*Exceptional care close to home.*